

# MORTON & BARBARA MANDEL

**RECREATION CENTER** 



# Camp Palm Beach

FAQ's

# What ages is Camp Palm Beach designed for, and how can I best prepare my camper for this experience?

Camp Palm Beach welcomes campers ages 5 years old (entering Kindergarten) through 13 years and is an interactive, adventurous, and energetic program ideal for those who enjoy being active and spending time in group settings, being outdoors, as well as engaging in games, sports, arts & crafts, field trips, and more.

### Who are the staff of Camp Palm Beach?

Led by Program Manager Dawn Helton, with over 35 years experience, and Recreation Specialist Megan Muscat, with over 5 years experience, our Activity Leaders a.k.a. camp counselors come from a variety of backgrounds working with children. Each Leader goes through an extensive background check, including drug-screening and fingerprinting via the Department of Children & Families AHCA program. All leaders are required to go through a week long training to cover policies and procedures, first-aide/cpr training, and other vital information and expectations on working with children.

### Do you provide a daily schedule of events for families to follow?

A welcome email and weekly Camp Connection will be sent prior to the start of each new week of camp detailing the daily activities as well as important reminders and updates for each age group.

## What are your camp hours, and what is included in the cost of camp?

Camp runs 9am-3:30pm. All field trips and activities are included in the cost of camp. Early and extended camp programs, which run 8:30am-9am, and 3:30pm-5:30pm, respectively are provided at an additional cost. Please refer to our camp brochure for these add-on rates. Late fees will be assessed if your child is picked up after 3:35pm unless enrolled in extended camp and after 5:35pm.

## What should my camper bring each day?

Campers receive a Camp Palm Beach t-shirt, which MUST be worn on all field trip days, and all campers MUST wear closed-toed shoes (sneakers, tennis shoes) daily. Attire should be comfortable for the days activities- shorts and sunscreen are highly recommended due to seasonal heat. Campers will need swim suits (no bikinis) and towels for water activities, water shoes may be worn for water activities, however please remember to send your camper in sneakers daily. Campers are required to bring a non-perishable lunch and a refillable water bottle. Refrigeration and/or heating is not available. All items should be labeled with your campers name.





## MORTON & BARBARA MANDEL

**RECREATION CENTER** 

# Camp Palm Beach



#### What is your transfer or refund policy?

A \$10 fee will be applied to all transfers. To qualify for a refund, you must cancel no later than one week prior to the start of the camp week. A refund minus \$25 per refunded week will be given for all cancellations made before the deadline. No refunds will be given after this deadline.

## Does my camper have to be a Town of Palm Beach resident to attend Camp Palm Beach?

Camp Palm Beach welcomes all families- both resident and nonresident. Rates will vary, so please refer to our camp brochure for the appropriate program fees for your residency status.

### What happens if my camper is sick or has an emergency?

We ask any camper experiencing a fever to stay home for 24 hours. If your camper experiences illness or an emergency at camp, our Program Manager will attempt to contact the parent or guardian on file to coordinate pick up. Emergency services will be contacted if applicable.

### What if my camper has specific medication, or dietary restrictions?

A Medical Authorization Form is required and must be turned in to the office for all medications. Staff will dispense according to directions provided by physician. Campers are not permitted to carry medication in their lunches or camp bags. Please inform the office if your camper has any dietary restriction as we provide food/snacks for some camp activities ie.; kids in the kitchen, pizza parties, etc.

## What is the electronics/ cell-phone policy?

Camp Palm Beach provides interactive and enriching activities throughout the day, so we ask campers to refrain from using their personal electronics during camp. The Town is not responsible for any lost, stolen, or damaged items. Please contact the office directly with anything regarding a camper.

### What is the waitlist process?

In the event camp sessions meet capacity, applicants may auto-join the waitlist through the DaySmart portal. Applicants will be notified via phone should a spot open up within their age group. Town of Palm Beach residents receive priority off the waitlist.

#### Who should attend the Meet & Greet?

ALL campers should attend the Meet & Greet opportunity on June 7th from 10am-11am! Here, you'll be able to connect with the counselors and staff of Camp Palm Beach, pick up camp shirts and bags, and learn more about what to expect on the first day. See you there!



palmbeachrecreation.com 561-838-5485